



“The Information Company”

Profiles International Employee Background Check

Consistently providing the highest quality services and the most accurate information to our clients using state-of-the-art technology.



Secure in ways that matter to you

secure

Rigorous adherence to the Fair Credit Reporting Act (FCRA), Driver Privacy Laws, and other applicable federal and state laws helps ensure your selection process is legally defensible. Professional liability insurance in the form of Errors and Omissions Insurance further adds to our mutual protection and security.

Technology. Firewalls, secured-socket layering (SSL) encryption, multi-level access systems, and a documented disaster recovery program secure your data. Advanced XML and HTML integration provide a secure method to capture and transmit existing data from your HRMS or people-management applications.



Exceeding 99.9%

accurate

Focus. With over 15 years of industry experience, we are experts at background screening. Our ISO 9001:2000 certification and Six Sigma review methodology are evidence of our on-going commitment to quality, continuous improvement, and excellence.

From the Source. We go directly to the source for our information. We do not rely on databases that can be out of date and unreliable.

Superior turnaround time – measured by your applicants

fast



The best completion rates in the industry. Your reports are accessible by the due date and information is immediately available as completed to our on-line clients. Management reports document those completion rates, providing clear evidence of our performance.

One-Hour Response. If you leave a message or send us an email, we always respond within one business hour.

Client satisfaction rating exceeds 96%!

easy



Dedicated client representatives, and our Red Flag Service, which alerts clients of potential problems prior to background check completion, and makes working with us easy, efficient, and extraordinarily pleasant. **We have never lost a client due to service!**

Our reports are exceptionally easy to read and understand. And, our **Management Reports** quantify your usage, our performance, and your return on investment – for you and your entire organization.

7-7 Nationwide. Our Operations Centers are staffed from 7:00 AM to 7:00 PM Central time with highly trained, well-qualified people – not automated attendants – giving clients readily accessible service.

VI On-Line. 24/7. It's ready and available when you want to order or retrieve information about your applicants.

For more information contact:

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the **Secure, Accurate, Fast, Easy** choice